RETURNS & EXCHANGES

Please send all returns and exchanges to:

Oak Street Bootmakers 1431 West Hubbard Street #203 Chicago, IL 60642

Please include this invoice in the box, with the below completed.

Exchanges: The customer is responsible for the cost of shipping the exchange pair back to Oak Street Bootmakers. Oak Street Bootmakers will send the new pair with complimentary shipping.

Returns and exchanges will be accepted only if they are sent within seven days of the delivery confirmation date. A full refund of the purchase price, excluding the shipping (unless complimentary), will be made promptly upon receiving the merchandise in the same condition in which it was shipped. Make sure to only try shoes on briefly on a clean carpeted surface. Shoes showing crease marks, scuffs, etc will not be accepted. Shoes must be returned in new/unworn condition. The shoe box must be included.

RETURN	EXCHANGE
Please let us know your reason for return:	Please exchange this item for:

NAME	
PHONE	
EMAIL	
ORDER NUMBER	